

Frequently Asked Questions

1. What is the Fundraising Booklet?

The Fundraising Booklet contains 20 \$2 tickets for the Ontario Skaters' Promotional contest. Each family purchases one booklet of tickets, which they have the option to keep or sell. The annual draw takes place in March, and previous prizes include Ford Mustangs, Plasma TVs, Travel Certificates, Computers and Apple iPads. For every booklet sold, the FSC receives \$22, and this revenue allows our Club to offer a wide variety of programs for our community. The remaining \$18 is used by the Skate Ontario to create bursaries that are distributed across the province. Please submit ticket stubs before February 18.

2. Why do we have to pay a Skate Canada Membership fee?

Membership fee is paid once a year (September – August). Your fee includes a mandatory insurance premium, which is submitted on your behalf to an Insurance Plan, as outlined by Skate Canada. All skaters must pay the required national SC fee. The national membership offers you many benefits, and guarantees you ongoing quality assurance and adherence to high standards in Skate Canada Programs offered at this member club.

- An accident insurance benefit at a substantially lower cost to the members than that available in other sports
- Access to high quality programs that are recognized and often sought after internationally and by other national sport organizations.
- Access to qualified, NCCP certified Skate Canada professional coaches who have been trained through high quality training programs developed by Skate Canada.
- National registry of figure skating qualifications (tests) and results (for qualifying events) held in a central computerized system for easy access.
- Test certificates and Award of Merits for tests passed.

3.Can I register after the sessions have started?

Yes, you can register after the sessions have started if the session you would like is not full. We will prorate from the first day you begin your lessons. You can register online at www.flamboroskatingclub.com.

4.How do I register my child for private lessons?

Skaters must have passed level 4 in CanSkate or equivalent skating skills. (CanSkaters wishing to progress faster are recommended to take more CanSkate classes per week.) You can either speak to a coach after your session or send your request directly to the coach of your choice (see the Coaches section of our website www.flamboroskatingclub.com for contact information).

5.My child does not want to skate anymore. What is your refund policy?

PreCanSkate, CanSkate, CanPower refunds will only be give with written request. No refunds will be issued after the 4th week of the session has started. Please submit refund requests to mail@flamboroskatingclub.com. All refunds will be pro-rated for the remaining sessions. Please allow 4 weeks to review and process your request. Administration, Skate Canada and Fundraising fees will not be returned.